

APPLICATION FOR LETTERS PATENT OF THE UNITED STATES



SPECIFICATION

To all whom it may concern:

Be It Known, That we, EUGENE M. BETZ, MAHESH P. VANNE^AVADA, LUO-JEN CHIANG, JAMES E. THAISZ and KAREN A. PAPIERNIAK, of Toms River, NJ, Edison, NJ, Freehold, NJ, Lincroft, NJ and Fenton, MI, respectively, have invented certain new and useful improvements in A METHOD OF AND APPARATUS FOR DOCUMENTING AN ELECTRONIC AND/OR PHYSICAL FOOTPRINT OF AN ENGAGEMENT PROCESS USED IN A DATA WAREHOUSE ENVIRONMENT, of which we declare the following to be a full, clear and exact description: